POLICE & CRIME COMMISSIONER FOR LEICESTERSHIRE POLICE & CRIME PANEL

PAPER MARKED

Report of	**POLICE AND CRIME COMMISSIONER**
Subject	**BLUEPRINT 2020 UPDATE**
Date	**WEDNESDAY 16 DECEMBER 2015 – 1:00pm**
Author	**ANDY ELLIOTT, HEAD OF CHANGE**

Purpose of Report

1. To update the Police and Crime Panel on the progress of the Blueprint 2020 programme and respond to queries regarding response times in the East of the County.

Recommendation

2. The Panel is recommended to note the contents of the report.

Background

3. The Blueprint 2020 Programme was launched to the public, partners and the press on 9 and 10 November 2015. Overall the launch went well and media coverage was balanced and fair regarding the cuts facing Leicestershire Police.

4. The partnership launch on 9 November 2015 included an exercise to begin consultation with partners regarding changing how policing is delivered in Leicestershire. Partners reviewed 14 areas of policing and were asked to prioritise areas for change in the future. The areas of policing included high volume, low impact/risk themes such as bilking, petty theft, welfare checks etc.

5. Further consultation is being designed and planned to continue with partners and the public based on a similar theme of prioritising how and what we change in the future.

6. The comprehensive spending review announcement on 25 November suggested no cuts to police funding. This may well be true of overall funding but we do expect to see changes to local budgets as a result of top slicing and re-apportionment of budget allocation. The outcome of this will not be known until after 16 December 2015.

7. The focus of the change programme will remain on transforming Leicestershire Police to deliver the best services within the available budget. The changing demands on policing through increases in cyber-crime, and child sexual exploitation and the demands of counter terrorism means that our demand still

outstrips our capacity in several areas. To help manage these increasing demands we still need to change and allocate our resources to what causes most harm and presents most risk.

8. The Blueprint 2020 change programme is now being re-phased ahead of final CSR announcements and a decision regarding the Strategic Alliance. Once these factors are known and understood we will then be able to plan and align our transformational activity across all the change work currently underway and planned to take place – reducing risk and maximising benefits.

9. The Blueprint 2020 change projects are progressing well. The agile working pilot has begun in Corporate Services and is working well. The capacity of the office has been increased by 100% and also introduced a better and more adaptable working environment. HR will follow in a few weeks. Outcome Based Budgeting is starting to conclude its first phase with panel sessions to assess and agree proposals. These are going well and from the first four presentations over £200k in savings have already been agreed.

10. A key project has also started – Workforce Blueprint. This will begin to standardise the management and staff structures across the force by doing evidence based review of what the force actually needs at each tier of management in police officer and police staff structures. From this model (which will be tested via peer review) we expect to see a reduction in management roles mapped to natural attrition in-turn saving payroll and allowing the ability to protect and potentially invest in front line policing roles.

11. Overall the Blueprint 2020 change programme for Leicestershire is progressing well. It will be vital that after decisions regarding all the significant changes planned (Strategic Alliance agreement, local change programmes and other enabling factors such as regional IT and Niche Optimisation are made in December or early in 2016) careful planning takes place to ensure dependencies, resources, investment and benefits realisation are all considered in the sequencing and progression of key projects.

12. The Police and Crime panel requested information regarding response times in the east of the County. As part of the Edison six month review a report was prepared by the change team to analyse the realisation of benefits associated with Project Edison and an analysis of performance based on pre and post Edison across all affected areas of the Force impacted by Edison. Overall the Edison model had enabled the Force to maintain a similar standard of performance after implementation and whilst saving £10.2 million by 2017. Customer satisfaction has remained high with our performance whilst experiencing significant demand increases in a number of areas.

13. The following tables highlight performance in relation to response times across the Force area, including the eastern part of the County.

VISIBILITY BY NPA AND PRT HUB PRE AND POST STRUCTURAL CHANGE

9th February to 31st May 2015			
Row Labels	Sum of TotalMinutes	Sum of TotalCommunityMinutes	% Visibility
NB - Braunstone	2396975	1428856	59.6%
NK - Keyham Lane	1752768	1012345	57.8%
NM - Melton	578436	343962	59.5%
NO - Loughborough	2349434	1382811	58.9%
NU - Euston Street	2046243	1188666	58.1%
NC - Central Leicester NPA	1328473	733944	55.2%
NE - East Leicester NPA	2584832	1514095	58.6%
NH - Hinckley & Blaby NPA	1977508	966802	48.9%
NL - Charnwood NPA	2082064	1182321	56.8%
NN - North-West NPA	1380718	651820	47.2%
NR - Eastern Counties NPA	1713737	1027905	60.0%
NS - South Leicester NPA	1441129	740340	51.4%
NW - West Leicester NPA	2200007	1089389	49.5%
Grand Total	23832324	13263256	55.7%

19th October 2014 to 8th February 2015				
	Sum of TotalMinutes	Sum of TotalCommunityMinutes	% Visibility	Difference
NB - Braunstone	2284368	1217526	53.3%	6.3%
NK - Keyham Lane	1450746	828158	57.1%	0.7%
NM - Melton	594687	316665	53.2%	6.2%
NO - Loughborough	2285396	1279450	56.0%	2.9%
NU - Euston Street	1933640	1056379	54.6%	3.5%
NC - Central Leicester NPA	1435423	679801	47.4%	7.9%
NE - East Leicester NPA	2350577	1095400	46.6%	12.0%
NH - Hinckley & Blaby NPA	1982544	1035719	52.2%	-3.4%
NL - Charnwood NPA	2334460	1145097	49.1%	7.7%
NN - North-West NPA	1378994	660382	47.9%	-0.7%
NR - Eastern Counties NPA	1646270	908971	55.2%	4.8%
NS - South Leicester NPA	1424166	672227	47.2%	4.2%
NW - West Leicester NPA	2378149	1147027	48.2%	1.3%
Grand Total	**23479420**	**12042802**	**51.3%**	**4.4%**

INCIDENTS AND ARRIVALS WITHIN 15MINS/2 HOURS BY NPA AND PRT HUB

	Emerg 15 Mins					
	Pre Edison	Post Edison	Pre Edison	Post Edison	Average Time to Attend Pre Edison	Average Time to Attend Post Edison
NB - Braunstone	675	713	3.874270832	4.529212962	00:08:16	00:09:09
NK - Keyham Lane	516	718	2.751678241	4.34179398	00:07:41	00:08:42
NM - Melton	149	188	0.895243056	1.03943287	00:08:39	00:07:58
NO - Loughborough	740	846	4.205138888	5.152997686	00:08:11	00:08:46
NU - Euston Street	622	830	3.234849537	4.779039352	00:07:29	00:08:17
NC - Central Leicester NPA	136	85	0.643541667	0.39025463	00:06:49	00:06:37
NE - East Leicester NPA	147	104	0.731388889	0.493935185	00:07:10	00:06:50
NH - Hinckley & Blaby NPA	63	40	0.334259259	0.213703704	00:07:38	00:07:42
NL - Charnwood NPA	125	64	0.692997685	0.316805556	00:07:59	00:07:08
NN - North-West NPA	68	27	0.367928241	0.137650463	00:07:47	00:07:20
NR - Eastern Counties NPA	63	37	0.369328704	0.202256944	00:08:27	00:07:52
NS - South Leicester NPA	52	48	0.244293981	0.197581019	00:06:46	00:05:56
NW - West Leicester NPA	169	86	0.857905093	0.424884259	00:07:19	00:07:07

	Priority					
	Pre Edison	Post Edison	Pre Edison	Post Edison	Average Time to Attend Pre Edison	Average Time to Attend Post Edison
NB - Braunstone	2107	2406	04:12:03	06:43:57	00:37:43	00:41:28
NK - Keyham Lane	1345	2073	17:39:37	10:34:57	00:35:03	00:38:31
NM - Melton	475	637	10:09:29	13:33:41	00:31:36	00:35:11
NO - Loughborough	2081	2585	16:39:26	11:11:36	00:33:42	00:39:49
NU - Euston Street	1700	2345	11:38:15	17:43:00	00:34:18	00:38:32
NC - Central Leicester NPA	463	367	09:27:32	21:32:42	00:26:06	00:27:04
NE - East Leicester NPA	534	420	13:58:46	14:03:03	00:31:14	00:29:26
NH - Hinckley & Blaby NPA	357	251	13:46:08	09:48:44	00:34:35	00:31:02
NL - Charnwood NPA	476	294	19:32:03	21:36:47	00:29:41	00:33:48
NN - North-West NPA	254	183	19:39:26	02:45:07	00:32:59	00:32:23
NR - Eastern Counties NPA	412	283	16:03:15	21:56:05	00:30:18	00:30:06
NS - South Leicester NPA	337	255	21:13:45	15:14:29	00:29:25	00:31:49
NW - West Leicester NPA	687	482	14:39:16	16:12:36	00:32:43	00:34:53

Overall visability has increased with the implimentation of Edison in Eastern Counties NPA by 4.8%. Incident response times have improved for emergencies and remained relatively constant for priority calls.

14. The pressures of increasing demand on Police services and the impact of reducing budgets across the public sector do highlight the importance of the ongoing Blueprint 2020 change programme and the importance of not being complacent regarding the need to change and evolve how we continue to deliver services to the people of Leicester, Leicestershire and Rutland.

Implications
Finance: As discussed within this report.
Legal: Not applicable to this report.
Equality Impact Assessment: Not applicable to this report.
Risks and Impact: Not applicable to this report.
Communications: Not applicable to this report.

List of Attachments/Appendices
None.

Background Papers
Not applicable to this report.

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